#### Agency, Systems & Community Health Improvement

#### TRAINING

# Accreditation 101: What It's All About

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Public Health Accreditation Board

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#### **Session Objectives**

#### Provide an overview of:

- National Public Health Department Accreditation
- The Importance and Benefits of Accreditation
- The Accreditation Process
- The Current Status of PHAB





#### Background



#### What is Public Health Accreditation?

- The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards.
- The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity.
- The continual development, revision, and distribution of public health standards.



#### **Public Health Accreditation Board**

PHAB is a non-profit, voluntary accreditation organization founded in 2007 whose goal is to advance public health performance by providing a national framework of accreditation standards for Tribal, state, local, and territorial health departments.

Located in Alexandria, VA, PHAB is the national organization charged with administering the public health accreditation program.

The goal of a national public health department accreditation is to improve and protect the health of the public by...

## advancing the quality and performance

....of Tribal, state, local, and territorial public health departments.



#### PHAB Launch

- September 14:
  - National Launch Event in Washington, DC
- September 19:
  - New website went live
  - Online Orientation available
  - e-PHAB open to accept Statements of Intent (SOI) and Applications



#### **PHAB Board of Directors**

- Rex Archer (MO)
- Les Beitsch (FL)\*
- Kaye Bender (VA)\*
- Terry Cline (OK)
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- Alonzo Plough (CA)
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#### **PHAB's Founders & Partners**

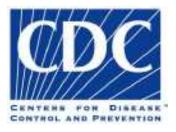














#### **PHAB Staff**





## Why Invest in

Accreditation?



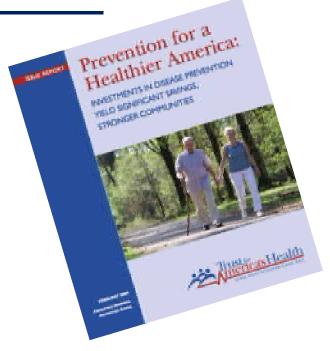
#### What Is The ROI?

- A quality health department
- A healthier population



#### Who Do We Invest In?

• 311,591,917







### Why Would My Health Department Want to be Accredited?



#### Why Seek Accreditation?

- Responsive to Change
- Shared Decision-Making
- Workforce Development
- Services and Programs
- Performance Improvement
- Strong Partnerships



#### Your Health Department wants to...

- ...provide quality programs that deliver services that meet a community need
- ...enhance the skills of its health department workforce
- ...be responsive to the needs of your community





# What Are the Benefits for Your Health Department?



#### **Benefits of Accreditation**

- Increased credibility
- Increased visibility and accountability
- Potential access to new funds
- Potential streamlined reporting
- Access to knowledgeable peers for comment on performance
- Opportunity to leave the health department better than you found it!

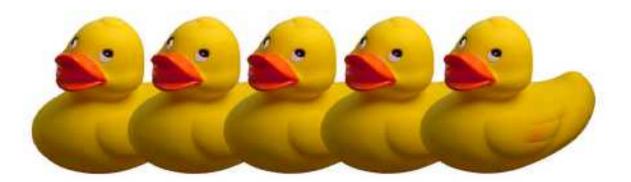


#### **PHAB Accreditation**

- Identifies successes and opportunities for improvement
- Platform for quality improvement
- Means for accountability
- Energizes the staff
- Increases the understanding of public health
- Improves communication with governance
- Initiates new partnerships

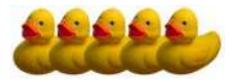


# Materials, Strategies and Processes

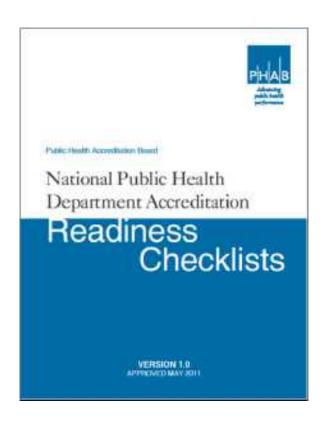


#### Important Accreditation Materials

- PHAB Standards and Measures, Version 1.0
- The Guide to National Public Health Department Accreditation, Version 1.0
- PHAB Accreditation Fee Schedule, 2011-2012
- PHAB Education Services, 2011-2012
- National Public Health Department Readiness Checklists
- National Public Health Department Accreditation
   Documentation Guidance



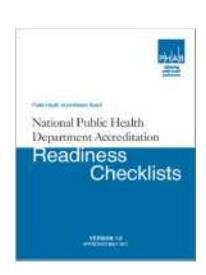
# The Readiness Checklists



#### **Readiness Checklists**

### There are four sections of the Readiness Checklists

- Initial Checklist
- Prerequisite Checklist
- Process Readiness Checklist
- Organizational Readiness Checklist



# The Standards & Measures



Public Health Accreditation Board

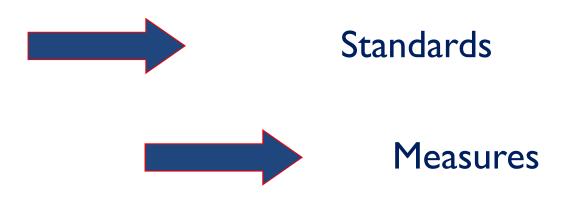


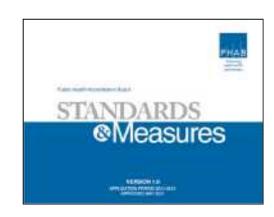
VERSION 1.0
APPLICATION PERIOD 2011-2012

#### Framework of the Standards

12 Domains

(10 Essential PH services plus administration & governance)







**Documentation** 

#### **Twelve Domains**

- I. Conduct <u>assessments</u> focused on population health status and health issues facing the community
- 2. <u>Investigate</u> health problems and environmental public health hazards to protect the community
- 3. <u>Inform and educate</u> about public health issues and functions
- 4. Engage with the community to identify and solve health problems
- 5. Develop public health policies and plans
- 6. <u>Enforce</u> public health laws and regulations
- 7. Promote strategies to improve <u>access to healthcare</u> services
- 8. Maintain a competent public health workforce
- 9. Evaluate and <u>continuously improve</u> processes, programs, and interventions
- 10. Contribute to and apply the evidence base of public health
- 11. Maintain administrative and management capacity
- 12. Build a strong and effective relationship with governing entity

#### Sample Standard

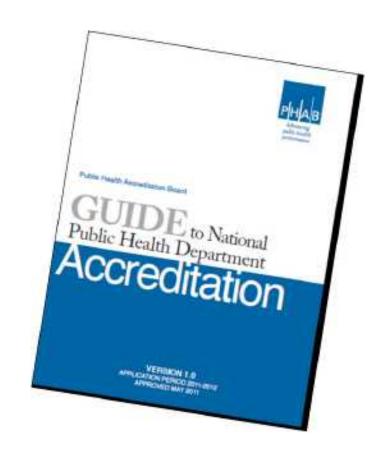
#### Domain 2: Investigate health problems and environmental public health hazards to protect the community

#### Standard 2.1 A: Conduct timely investigations of health problems and environmental public health hazards.

Measure 2.1.5 A	Purpose:	Significance:
Monitor timely reporting of notifiable/reportable diseases, lab test results, and investigation results	The purpose of this measure is to assess the health department's assurance of timely reporting of notifiable/reportable diseases, laboratory test results, and investigation results.	A component of conducting timely investigations is the reporting of notifiable/reportable diseases, laboratory testing, and investigation of results as appropriate and required by law. When reporting is timely, all partners can work together to stop the spread of disease.
Required Documentation	Guidance:	
<ol> <li>Current tracking log or audit of reports of disease reporting, laboratory tests reports, and/or investigations with actual timelines noted</li> <li>Copy of applicable laws</li> </ol>	<ol> <li>The health department must provide a tracking log on reporting, including lab test results and investigation results. The department has a choice between a log and a report. The log would be used to track various elements of an investigation. Note that if a log is provided, it must have timelines included.</li> <li>The department must provide copy of laws relating to the reporting of notifiable/reportable diseases. This can be a hard copy or a link to an electronic version. This can include posting on a website or a department intranet, or a link to another website.</li> <li>State health departments can include laws for local health departments to report to the state as well as states reporting to CDC.</li> </ol>	

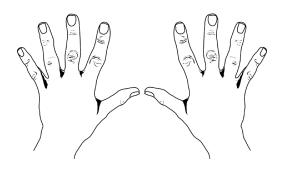


# The PHAB Accreditation Process



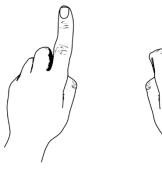
#### Seven Steps in the Accreditation Process

- I. Pre-application
- 2. Application
- 3. Document Selection and Submission
- 4. Site Visit
- 5. Accreditation Decision
- 6. Reports
- 7. Reaccreditation (5 years)



#### Step I - Pre-application

- Determine Eligibility
- Readiness Checklists
- Online Orientation
- Statement of Intent (SOI)



#### **Step 2 - Application**

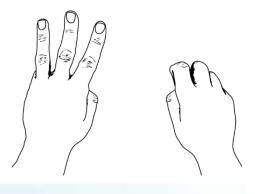
- Completed online through PHAB
- Three prerequisites
- Letter of support
- Electronic signature
- Eligibility to apply
- Completeness review
- Applicant training





#### **Step 3 - Documentation**

- Must be complete within 12 months
- Use guidance in the Standards & Measures document
- All staff may play a role
- PHAB conducts a review



#### **Step 4 - Site Visit**

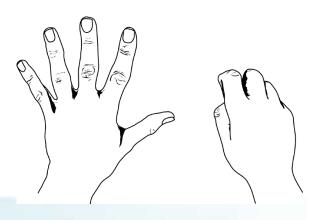
- Conducted by trained peer reviewers
- Teams of 3 to 4 with a team chair who will manage the site visit
- Site visit scheduled at a practical and agreed upon time
- Last 2-3 days with set agenda
- Report due 2 weeks after visit





#### **Step 5 - Accreditation Decision**

- Written notification to health department
- Two possible decisions
  - Accredited
  - Not accredited
- Accreditation lasts 5 years
- If not accredited, Accreditation Action Plan due within 90 days



#### Step 6 - Reports

- Substantial changes
  - Leadership changes
  - Other changes that affect ability to conform to the standards
- Lists how Opportunities for Improvement are being addressed

#### **Step 7 - Reaccreditation**

- Advance notice
- Must complete the full accreditation process
- May use previous documentation with appropriate revisions
- Will lose accreditation status if no application has been submitted prior to expiration date



# **OPHAB**Online Information System

## **G-PHAB**

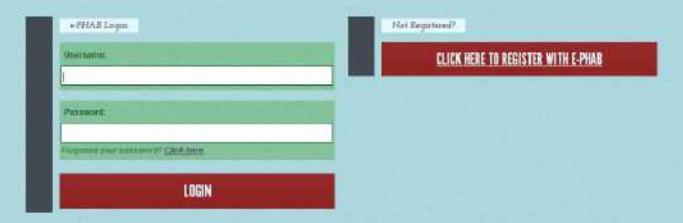
- Accreditation Process is Paperless
- SOI, Application, Documentation and Reports Are All Handled Within the System
- Record of Communication

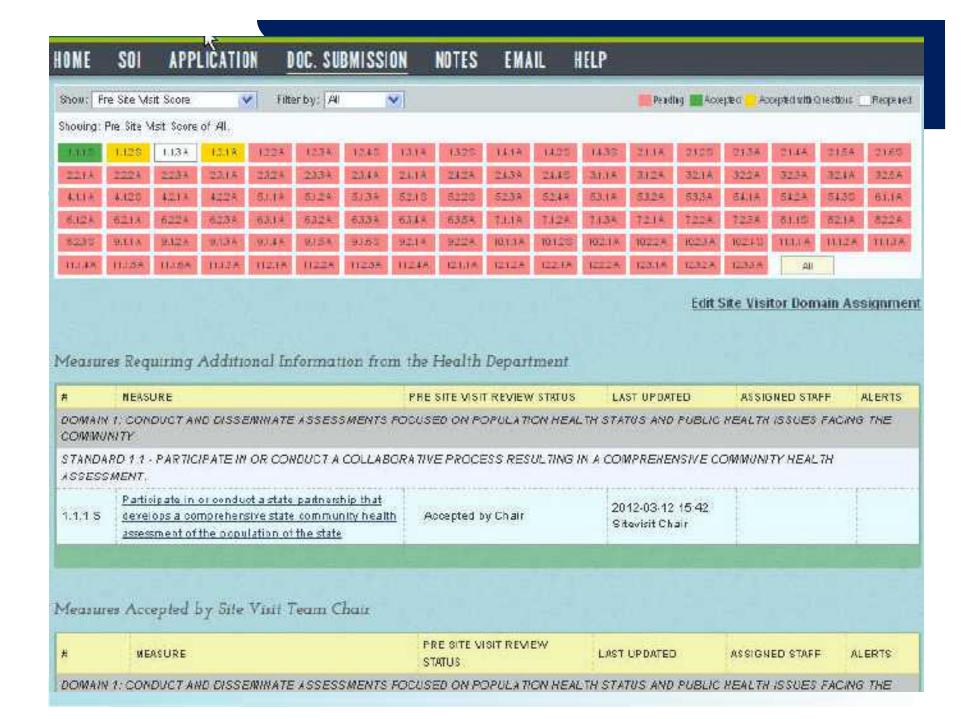




#### Welcome to a PHAB

The Public Health Accreditation Board (PHAE) is the offices accrediting body for national pools hautiti department accreditation, e-PHAE is PHAE's online information system that health departments, site visitors, PHAE staff, and PHAE's Accreditation Committee use throughout the accreditation process. Users are granted access to different information, depending on their role and the step in the accreditation process.







# Accreditation Fees



### What Do the Fees Cover?

- An assigned accreditation specialist
- The Site Visit
- Applicant training
- Access to the information system
- A network of accredited health departments
- Annual support



## 2011-2012 Applicant Fee Schedule

		2011/2012 PUBLIC HEALTH ACCREDITATION FEE SCHEDULE				
Health Departments	Population	Year 1 Fee	Year 2 Fee	Year 3 Fee	Year 4 Fee	Year 5 Fee
Category 1	Less than 50,000	\$ 3,180	\$ 2,385	\$ 2,385	\$ 2,385	\$ 2,385
Category 2	50,001 to 100,000	\$ 5,168	\$ 3,876	\$ 3,876	\$ 3,876	\$ 3,876
Category 3	100,001 to 200,000	\$ 6,758	\$ 5,068	\$ 5,068	\$ 5,068	\$ 5,068
Category 4	200,001 to 999,999	\$ 7,950	\$ 5,963	\$ 5,963	\$ 5,963	\$ 5,963
Category 5	1 million + 2,999,999	\$ 11,925	\$ 8,944	\$ 8,944	\$ 8,944	\$ 8,944
Category 6	3 million- 4,999,999	\$ 15,900	\$ 11,925	\$ 11,925	\$ 11,925	\$ 11,925
Category 7	5,000,000 to 14,999,999	\$ 19,875	\$ 14,906	\$ 14,906	\$ 14,906	\$ 14,906
Category 8	15 million +	\$ 23,850	\$ 17,888	\$ 17,888	\$ 17,888	\$ 17,888





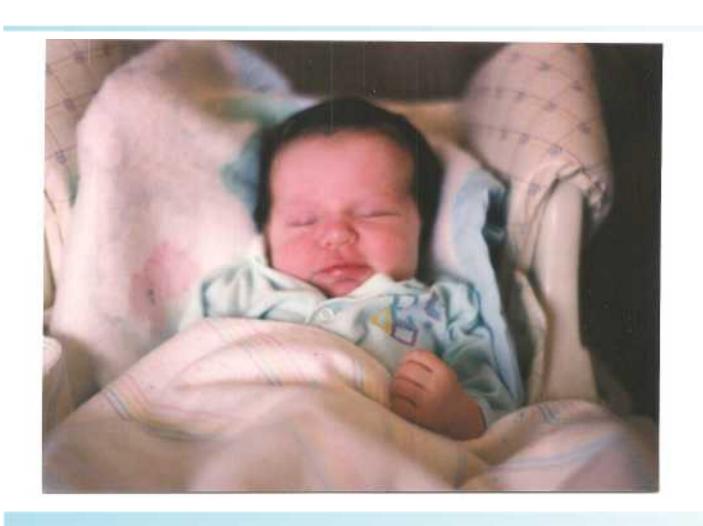
#### **Current Status**

- 70 health departments in the system
- Preparing for site visits this summer
- Accreditation Committee trained
- Developing several e-PHAB modules
- Two applicant cohorts
- Trained site visitors



# Why Do We Believe in Accreditation?













# Questions



#### Public Health Accreditation Board



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